



## RISK-FREE GUARANTEE

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### TEMPORARY CANCELLATION POLICY FOR BOOKINGS MADE UP TO AND INCLUDING APRIL 30, 2020

#### **Risk-Free Guarantee Program Overview:**

- Applies to reservations made up to and including April 30, 2020.
- This guarantee is combinable with all other Viking offers available.
- Risk-Free Guarantee qualified guests may change their cruise reservation with notification to Viking. Notification must be received as follows:
  - For those with flights arranged by Viking, it must be received at least 24 hours prior to the time of flight departure.
  - For those who arrange their own flights, it must be received at least 24 hours prior to the time of cruise embarkation or hotel check-in, whichever is first.
- Reservation changes will be reimbursed in the form of a Future Cruise Voucher in the amount of 100% of any fees incurred.
- Guests will have 24 months to select their new date and use their Risk-Free Guarantee Future Cruise Voucher to make a new reservation on any river, ocean or expedition cruise.

#### **Risk-Free Guarantee Voucher (Bookings made up to and including April 30, 2020) Terms & Conditions:**

- *Voucher can be used on any new Viking cruise and will be applied at booking.*
- *Voucher must be redeemed by the expiration date prior to final payment.*
- *Once voucher is redeemed, it cannot be re-issued or used towards another cruise, and any unused balance of the voucher is lost and has no cash value.*
- *Valid voucher is non-transferable.*
- *If you have purchased the Viking Travel Protection Plan and you believe that you have a covered reason under the plan, you have the option to file a claim. If you file a claim, this voucher will be voided.*
- *Risk Free Vouchers are currently not covered by the ATOL Financial Protection scheme. However ATOL will cover repatriation.*
- *Other restrictions may apply; please call for details.*