



RISK-FREE GUARANTEE

TEMPORARY CANCELLATION POLICY FOR BOOKINGS MADE BETWEEN MAY 1, 2020 TO NOVEMBER 30, 2020.

Risk-Free Guarantee Program Overview:

- Applies to reservations made between May 1, 2020 to November 30, 2020.
- This guarantee is combinable with all other Viking offers available.
- Risk-Free Guarantee qualified guests may change their cruise reservation with notification to Viking. Notification must be received as follows:
 - For those with flights arranged by Viking, it must be received at least 24 hours prior to the time of flight departure.
 - For those who arrange their own flights, it must be received at least 24 hours prior to the time of cruise embarkation or hotel check-in, whichever is first.
- If reservation is changed, guest must choose between:
 - Viking's standard Cancellation Schedule
 - Published cancellation fees apply
 - Viking's Risk-Free Guarantee program
 - Reservation changes under the Risk-Free Guarantee will be reimbursed in the form of a Risk-Free Guarantee Future Cruise Voucher in the amount of 100% of all monies paid to Viking.
- Risk-Free Guarantee Future Cruise Vouchers are transferable.
- Guests will have 24 months to select their new date and use their Risk-Free Guarantee Future Cruise Voucher to make a new reservation on any river, ocean or expedition cruise.

Risk-Free Guarantee Voucher (May 1, 2020 to November 30, 2020 Program) Terms & Conditions:

- *Voucher can be used on any new Viking cruise and will be applied at booking.*
- *Voucher must be redeemed by the expiration date prior to final payment.*
- *Once voucher is redeemed, it cannot be re-issued or used towards another cruise, and any unused balance of the voucher is lost and has no cash value.*
- *Valid voucher is transferable.*
- *If you have purchased the Viking Travel Protection Plan and you believe that you have a covered reason under the plan, you have the option to file a claim. If you file a claim, this voucher will be voided.*
- *Other restrictions may apply; please call for details.*