



CRUISE VESSEL SECURITY AND SAFETY ACT

SECURITY GUIDE

As required by the U.S. Cruise Vessel Security and Safety Act of 2010, applicable to ocean cruise ships that embark or disembark in the United States, this guide provides information on emergency contacts and proper procedures for ocean cruises during such voyages. In the event of a medical emergency, missing person or criminal activity, you should immediately dial 999 or contact:

- Security Officer (Deck 6; Phone 999)
- Guest Services Desk (Deck 1; Phone 9710)
- Medical Center (Deck A; Phone 9206 Nurse; on *Viking Polaris*: Phone 9212)

All these contacts are available 24 hours a day to report any such incident. The ship's Security Officer is responsible for responding to alleged crimes and missing persons and should be contacted immediately for any such event. Any missing persons and criminal activity should be reported immediately so that appropriate personnel can take prompt action and secure necessary information. The Carrier has zero tolerance for crime on board its vessels. On international voyages that embark or disembark in the United States we are required by federal law to report on board felonies and missing U.S. nationals to federal agencies. For a missing U.S. national and all serious felonies (homicide, suspicious death, kidnapping, assault with serious bodily injury, sexual assaults as defined by federal laws, firing or tampering with the vessel, or theft of money or property in excess of \$10,000) the incident must be reported to the F.B.I. as soon as possible. These requirements apply to incidents that occur on board in U.S. territorial waters, or on the high seas or in foreign waters if the assailant or victim is a U.S. national. The F.B.I. can assert criminal jurisdiction in all these circumstances. Each of the nations visited, as well as the vessel's nation of registry, may also assert jurisdiction and/or impose additional reporting requirements. The Carrier reserves the right to report any/all criminal allegations to any national, state or local law enforcement agency in addition to those mentioned. For missing persons or felonies arising at any time during the voyage you may independently contact the F.B.I. or U.S. Coast Guard. For incidents within state or foreign waters or ports you may, in addition, contact local law enforcement authorities. We request you timely report any incident to vessel management. Failure to do so may prevent a thorough collection of information and evidence.

Contact information for entities who may assist you are set forth below:

U.S. FEDERAL BUREAU OF INVESTIGATION (FBI) – www.fbi.gov

- National Threat Operation Center (NTOC) (800) 225-5324

U.S. COAST GUARD – www.uscg.mil

- National Command Center (202) 372-2100
- Washington, D.C. Sector Command Center (202) 267-2100
- New York, New York Sector Command Center (718) 354-4120
- Boston, Massachusetts Sector Command Center (617) 223-5757
- San Juan, Puerto Rico Sector Command Center (787) 289-2041

NATIONAL CENTER FOR VICTIMS OF CRIME

- Phone: (855) 484-2846
- Website: www.ncvc.org

NATIONAL SEXUAL ASSAULT HOTLINE

- Phone: (800) 656-4673
- Website: www.rainn.org

NATIONAL ORGANIZATION FOR VICTIM ASSISTANCE

- Phone: (800) 879-6682
- Website: www.trynova.org

LOCAL LAW ENFORCEMENT

- Boston, Massachusetts Police Department – (888) 333-2353
- Halifax, Canada Regional Police – (902) 490-5016
- Montreal, Canada Police – (514) 280-2222
- New York, New York Police Department – (646) 610-5000
- Royal Barbados Police Force – (246) 430-7100
- San Juan, Puerto Rico Police Force – (340) 776-9110
- Charlotte Amalie, U.S. Virgin Islands Police Department – (340) 774-2211
- St. John's, Royal Police Force of Antigua and Barbuda – (268) 462-0125
- Castries, Royal St. Lucia Police Force – (758) 456 3850
- Pointe-à-Pitre, Police Municipale – 0590 239-161
- Basseterre, Royal St. Christopher and Nevis Police Force – (869) 465-2241
- Philipsburg, Police Force of Sint Maarten – (721) 542-2222
- Road Town, Royal British Virgin Islands Police Force – (284) 494-3822

U.S. EMBASSIES AND CONSULATES

Montreal, Canada – U.S. Consulate General

315 Place d'Youville, Suite 500
Montreal, Québec H2Y 0A4
Phone: (514) 398-9695

Halifax, Canada – U.S. Consulate General

1973 Upper Water Street
Halifax, NS B3J 0A9
Phone: (902) 429-2480

Quebec City, Canada – U.S. Consulate General

2, rue de la Terrasse-Dufferin
Québec, Québec, G1R 4T9
Phone: (418) 692-2095

Barbados, Eastern Caribbean, and the OECS

U.S. Embassy Barbados

Wilkey Business Park
Wilkey
St. Michael BB 14006
Barbados, W.I.
Phone: (246) 227-4000

FBI Legal Attaché Offices

Bridgetown, Barbados
Phone: (246) 227-4000, ext. 2236
Direct: (246) 227-4158

Nassau Sub-Office

Phone: (242) 322-1181